



COUNCIL MEETING

17 March 2016

IMPLEMENTATION OF NEW CHARGEABLE SERVICE – SUPPORTING INDEPENDENCE SERVICE

Jane Robinson, Chief Executive

EXECUTIVE SUMMARY

1. The purpose of this report is to seek approval of the implementation of a new chargeable service delivered by Facilities Management with effect from 1 April 2016.
2. From 1 April 2016 a proposed new service will be delivered under the operating name of the Supporting Independence Service. This will utilise the existing pool of experienced staff from within Facilities Management.
3. The service provided will be tailored to meet individual needs and can include:
 - i. Collection of shopping and prescriptions
 - ii. Accompanied shopping and collection of benefits
 - iii. General housework – ironing, washing up, vacuuming, dusting etc
 - iv. Sitting service
 - v. Assistance with correspondence, finances and benefit claims etc
 - vi. Monitoring health and wellbeing as well as safety around the home
4. Prices will be set at £11.50 per hour for 2016/17 and will be added to the published list of fees and charges. It is projected that the service will be financially sustainable within two years; in the meantime it may require up to £60,000 of transitional support from Facilities Management trading.
5. The Cabinet has considered the facts and issues arising from the report including alternative options and took all relevant advice before formulating their recommendation.

RECOMMENDATIONS

6. It is recommended that Council approves the implementation of the Supporting Independence Service with effect from 1 April 2016 and introduction of the charge of £11.50 per hour for the service and for this charge to be added to the published list of fees and charges for 2016/17.